

H2 LIMOUSINES

A.B.N 86 103 784 247
P 1300 661 207
F 02 8580 5151
E info@h2limos.com.au

Terms & Conditions.

Confirmation – Booking is not confirmed until a non-refundable deposit of 50% by way of cleared funds is received by H2 Limousines and the completed booking form returned to our office by fax or email.

Payment – 50% deposit at the time of booking is required, final payment is to be made in full by cleared funds 4 weeks prior to the booking date. Credit card details are to be provided in addition to the deposit as security to hold the booking. If there has been no cancellation in writing within 4 weeks of the booking and final payment has not been made, you authorize H2 Limousines to debit your credit card for the full balance.

Refund policy – Cancellation within 4 weeks prior to the booking will forfeit full payment, otherwise the cancellation fee is 50% of the job value. All cancellations are to be made in writing and signed by the customer. If cancellation is made within the 4 week period and payment has not been made, you authorize H2 Limousines to debit your credit card for the full balance.

Alcohol – The customer takes full responsibility for all alcohol brought into the vehicle for consumption whilst on route to the destination, and is done so by persons over the age of 18. H2 Limousines reserves the right to refuse service to any person or persons who is intoxicated, or whose behavior in the opinion of H2 Limousines is inappropriate or abrupt.

Smoking – The customer agrees that there will be no smoking whatsoever in the vehicles.

Seatbelts – All passengers must wear seatbelts, the customer agrees to ensure they, their invitees or agents will all adhere to the current laws in relation to wearing of seatbelts and child restraints. The customer agrees that they will do all things reasonably required by H2 Limousines to adhere to these requirements.

Waiting time/ overtime – Whilst H2 Limousines will accommodate passengers during their travel, overtime and waiting time may be charged in 15 minute increments should the booking go past the finish time of the said booking, delays at airports incurring waiting time, and pick-ups that are late resulting in late finish times. This charge is calculated at a rate of \$60- \$100/ 15mins depending on the vehicle used. Should the customer accrue late charges, the customer authorizes H2 Limousines to debit the credit card for the full late charge.

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H2 Limousines will endeavor to get the customer to the destination safely, comfortably and on time, however mishaps/accidents/traffic delays etc do happen and allowances must be made for traffic hold ups, weather, illness or vehicle breakdowns, etc.

We cannot be held liable for those circumstances which are beyond our control. Should there be a mishap or vehicle breakdown every effort will be made to dispatch another vehicle to complete your function. Note that our terms and conditions also cover subcontract cars and drivers brought in, in an emergency. No refund will be forthcoming unless H2 Limousines is unable to solve the situation or problem at hand.

Disclaimer.

The customer releases and indemnifies H2 Limousines to the fullest extent permitted by law from all claims and demands of every kind arising out of the hiring including liability which may arise in respect of any accident or damage to property or injury to any person of whatever nature or kind. The customer agrees that H2 Limousines will have no responsibility or liability for any loss or damage to any property of the customer.

The release and indemnity contained in the clause continues in full force and effect notwithstanding any termination of this agreement (whether expiration of time or otherwise). The customer agrees that any liability of H2 Limousines to the customer is limited to the cost of the hire. The customer acknowledges that it will meet the cost of all damage, including cleaning costs, occasioned to the vehicle subject of the hire incurred by negligence, want of care, recklessness or intent of the customer, its invitees or agents.

As stated on our booking form, the customer acknowledges by returning the completed booking form with deposit as cleared funds, the customer has read and understands all of the terms and conditions attached hereto.