



H2 LIMOUSINES/NITRO LIMOUSINES

A.B.N 53 156 521 158

P 1300 661 207

F 02 9624 6584

E info@h2limos.com.au

Terms & Conditions.

Confirmation – Booking is not confirmed until a non refundable deposit of 40% for general hire or 40% for wedding car hire by way of cleared funds is received by H2 Limousines/Nitro Limousines and the completed booking form returned to our office by fax or email.

Payment – ALL PAYMENTS ARE NON REFUNDABLE AND NON TRANSFERABLE, Deposit at the time of booking is required, final payment is to be made in full by cleared funds 30 Days prior to the booking date. Credit card details are to be provided in addition to the deposit as security to hold the booking. If there has been no cancellation in writing within 30 Days of the booking and final payment has not been made, you authorize H2 Limousines/Nitro Limousines to debit your credit card for the full balance.

Credit card payments- All payments made by credit card will attract an additional fee of, Visa or MasterCard 2% and Amex 5%, this is on top of the hire cost.

Corporate Functions, Weddings, Formals and General Hire - Payment and Cancellation Requirements

A 40% deposit is required on all bookings for each vehicle hired, with your booking being confirmed when deposit is paid. Credit Card, Direct Debit or Cash payment, is required as confirmation to secure your booking. The balance of the hire fee is due and payable 10 working days prior to the date booked for your event. If you request cancellation of your booking, the deposit will be forfeited to cover cost and losses incurred by us. You must notify us in writing should you wish to cancel your booking. Cancellations within 10 days of your booked event will require full payment. All deposits and payments are non-transferable.

Wedding Hire – Additional Cancellation and Schedule Requirements

Cancellation must be received 90 days prior to the booked wedding date in writing. You must advise us of the cancellation by Email or Fax. The deposit will be forfeited to cover cost and losses incurred by us. If cancellation is received within 90 days of the booked wedding date, the total hire fee will become payable in full. All deposits and payments are non-transferable. Once you have confirmed and signed your booking sheet outlining your Schedule for the day, any required changes must be notified to us in writing 30 days prior to the booked wedding date. In the event that we are notified of any changes within 30 days of the booked wedding date, we reserve the right to refuse any such changes due to our busy booking schedules.

Alcohol – The customer takes full responsibility for all alcohol brought into the vehicle For consumption whilst on route to the destination, and is done so by persons over the age of 18. H2 Limousines/Nitro Limousines reserves the right to refuse service to any person or persons who is intoxicated, or whose behaviour in the opinion of H2 Limousines is inappropriate or abrupt.

Smoking – The customer agrees that there will be no smoking whatsoever in the vehicles.

Seatbelts – All passengers must wear seatbelts, the customer agrees to ensure they, their invitees or agents will all adhere to the current laws in relation to wearing of seatbelts and child restraints. The customer agrees that they will do all things reasonably required by H2 Limousines/Nitro Limousines to adhere to these requirements.

Waiting time/ overtime – Whilst H2 Limousines/Nitro Limousines will accommodate passengers during their travel, overtime and waiting time may be charged in 15 minute increments should the booking go past the finish time of the said booking, delays at airports incurring waiting time, and pickups that are late resulting in late finish times. This charge is calculated at a rate as listed below depending on the on the vehicle used.

- 20 seat Hummer \$150.00 per 15mins
- 15 seat Hummer \$125.00 per 15mins
- Stretch Chrysler \$100.00 per 15mins

Should the customer accrue late charges, the customer authorizes H2 Limousines/Nitro Limousines to debit the credit card for the full late charge.

Traffic- H2 limousines/Nitro Limousines will do its best to be at the pickup location specified by the hirer on time, however h2 Limousines/ Nitro Limousines cannot be held responsible for traffic or any unforeseen circumstances that may cause the vehicle to run late, no refund or compensation will be given should this happen.

Food - The consumption of food is not permitted in any of the vehicles

The Hirer Accepts the below on all bookings-

- The company, its agents or employees shall not be held liable or responsible for any articles left in the vehicle and the hirer specifically indemnifies the company, its agents or employees from any such responsibility and undertakes to advise all other persons in his or her party.

- The hirer accepts that the DVD and CD equipment is provided as a courtesy. In the event that the equipment fitted to the vehicle malfunctions prior to or during the hire, H2 Limousines/ Nitro Limousines accepts no liability whatsoever and no compensation shall be provided, nor will the company provide a refund
- Irresponsible behaviour that causes damage to the vehicle or endangers the safety of the other passengers will not be condoned. This includes, but is not restricted to; sitting on the exterior of the vehicle, hanging out of the windows, shouting abuse, rudeness or intolerance with the chauffeur, arguing with the chauffeur, misuse of the equipment, fixtures or consumables in the vehicle and wilful damage to the interior generally
- Opening of the emergency hatch is forbidden. This is for emergencies only, and fines will apply if not adhered to. Such behaviour may, at the discretion of the chauffeur, and H2 Limousines/ Nitro Limousines, will result in the immediate termination of the hire without compensation. In addition, the hirer shall be held liable and responsible for any loss, howsoever caused, by the behaviour of his or her party apply if not adhered to.
- The hirer shall be fully responsible and liable for any damage caused both inside and outside the vehicle by the hirer or a member of his or her party. This includes irrational behaviour resulting in damage to the vehicle or its contents by a third party. The hirer must fully agree to be held liable for the retail cost of any repair as a consequence of any damage caused. The hirer further agrees that the company may at its entire discretion determine the repairer that will fix the damage to the vehicle.
- In the event that a vehicle is involved in an accident or suffers from mechanical failure, or is no longer safe to drive, then the company shall make alternative arrangements to get the hirer and his or her party to their destination. The company may at its entire discretion determine the method of onward travel. The hirer specifically accepts that the hire is based on the best endeavours of H2 Limousines/Nitro Limousines. There can be no specific guarantees in terms of time, reliability of the vehicle and events out of our control.
- If the vehicle is left in an excessively dirty condition that requires cleaning or re-sanitation, the hirer is liable for the full cost of the cleaning or repair and any consequent loss of use of the vehicle.
- The hirer and their guests take full responsibility and waive any liability from H2 Limousines and its affiliates. The hirer and their guests enter and exit at their own risk.

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